



Robotic Process Automation

Automating Processes & Procedures Across the Enterprise

Live: **2 Days**

Self-Paced eLearning: **14 Engagement Hours**

Inteq's 2-day Robotic Process Automation (RPA) training program applies to an ecosystem of robotic process automation techniques and methods (e.g., Robotic Process Automation (RPA), Intelligent Process Automation (IPA), Workflow Automation, Digital Transformation, etc.) for improving the effectiveness, efficiency, agility, and scalability of business processes.

There are many opportunities to incrementally improve business processes through changes in business policies, procedures, workflow, activity realignment, etc. However, transformational change in business processes requires a fundamental shift in the end-to-end structure of the processes. Robotic Process Automation is an essential component of end-to-end restructuring and reengineering.

There are many vendor products that support Robotic Process Automation - and we will briefly survey a range of vendor products in the course. However, vendor products are simply, albeit important, enablers of Robotic Process Automation.

The focus of Inteq's Robotic Process Automation training course is on the strategies, critical thinking skills, and analysis techniques that enable you and your team to identify, analyze and design effective Robotic Process Automation solutions independent of any specific product.

You will learn:

- Robotic Process Automation (RPA) framework and key concepts
- Business functions, process and work activities
- RPA, intelligent automation, workflow automation, digitization, etc.
- RPA core use cases
- The business case for RPA: effectiveness, efficiency, agility and scalability
- Identifying and selecting opportunities to apply RPA
- Designing RPA automations: techniques and best practices
- RPA at scale case study
- The RPA ecosystem: survey of vendor products
- Aligning RPA initiatives with digital transformation strategy
- and much more

Business Process Management Course Series

Business Process
Modeling

BPL

Business Process
Reengineering

BPR

Robotic Process
Automation

RPA

Business Data
Analytics

BDA

Course outline

Introduction and Framework

- Splitting the atom of work activities
- What is RPA (and IPA)?
- The business value of RPA

Digital Transformation

- The digital forces reshaping strategy
- Mainstream information technology enablers
- Technologies enabling transformative BPR

RPA Foundational Concepts

- Business functions and processes
- Business process mapping
- Work activity deconstruction
- Supporting systems

Identifying Automation Opportunities

- Automation identification factors
- Automation examples
- Automation initial assessment

Analyzing Automation Opportunities

- Analyzing the current state
- Identifying pain points
- Identifying improvement opportunities

Designing Automations

- Mapping the automation
- Automation design considerations
- Managing the opportunity backlog

RPA Case Study

Participants identify, analyze and design a complex real-world automation. This case study provides an invaluable template that participants can leverage to jump start RPA in their organization.

Bringing it all Together

- Aligning RPA with strategy
- Hyper automation
- The role of people vs. technology
- The RPA ecosystem

Who should attend?

- Business analysts
- Systems analysts
- Project managers
- IT professionals
- Subject matter experts and business users actively involved in analyzing and designing effective business process automation solutions.

Prerequisites:

None. Inteq's Robotic Process Automation training provides a comprehensive and cohesive approach to process automation regardless of background and level of experience.

Robotic Process Automation is an excellent companion and seamlessly integrates with any of our business analysis courses including Business Systems Analysis, Agile Business Analysis, Business Process Modeling, Business Process Reengineering, and Logical Data Modeling.

What's included:

- Digital badge and personalized certificate of completion
- Continuing Education Units (CEUs)
- IIBA Professional Development Units (PDUs)
- Electronic comprehensive course manual
- Supplemental course materials

LIVE: Inteq's Robotic Process Automation 2-Day training course can be tailored to your organization's training objectives and can be combined with other Inteq courses to create a 3, 4 and 5-day hybrid training program.

Anytime eLearning™:

Anytime, Anywhere, Any Device. Self Paced. 45-Day Access.



What is the Next Step?

Let's start a conversation to discuss your objectives in more detail.
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