



Business Process Reengineering

Transforming Business Process Across the Enterprise

Live: **2 Days**

Self-Paced eLearning: **14 Engagement Hours**

Business strategy, competition, growth, technology, talent, restructuring, regulation, economic conditions, etc. are continually driving business change. Proactively recognizing and embracing change and transforming (and continually improving) business processes are essential to surviving and thriving in today's business environment.

Inteq's 2-day BPR training course spans a continuum of process change from incremental improvement and business process redesign to transformational business process reengineering.

Transformational BPR disrupts and transforms business processes—workflows, roles, business policies and procedures, supporting technology and underlying business rules. This requires new ways of thinking—doing new things in new ways—to achieve break-through results in organizational effectiveness and operational efficiency.

Regardless of the degree of change, Inteq's Business Process Reengineering training provides a cohesive best practice approach to business process reengineering from 360° (vertically and horizontally) across workflows across the organization.

The concepts and content of this course are based on years of best practices gleaned from thousands of business analysis interactions across the spectrum of industries and subject matter domains across the commercial and public sectors. It's your roadmap for developing enterprise-level professional skills.

Inteq's Business Process Reengineering training provides you and your team with the skills, techniques and methods to apply the right level of change to the right functions and processes at

the right time. This ensures that changes in business processes, supporting technologies and organizational culture come together synergistically to deliver rapid, successful, sustainable results.

Inteq's Business Process Reengineering training course enables you and your team to hit the ground running and produce actionable results quickly.

You will learn:

- A framework and roadmap for transformational BPR
- To align BPR initiatives and opportunities to organization strategy
- Best practices to achieve sustainable change
- To apply a toolkit of specific, proven, practical high-impact reengineering tactics
- Critical thinking skills that transform current state processes into efficient, effective, agile forward-facing processes
- To effectively engage SMEs and other stakeholders
- and much more

Business Process Management Course Series

Business Process
Modeling

BPL

Business Process
Reengineering

BPR

Robotic Process
Automation

RPA

Business Data
Analytics

BDA

Course outline

Aligning BPR With Strategy

- Business strategy vs. operational strategy
- Creating customer and business value
- Transformational thinking vs. tactical thinking
- Drivers of business process reengineering

BPR Foundational Concepts

- The 6 objectives of BPR
- Business functions and processes
- Process maps and procedure diagrams
- The 5 essential business analysis questions
- Business vs. business systems requirements

Process Design Techniques

- Engaging BPR from 360°
- Workflow layer design
- Operational layer design
- Enterprise layer design

Digital Transformation Techniques

- Agility, resilience and future state thinking
- Digital vs. traditional thinking
- Key technical/technology enablers of BPR
- The role of DANCE technologies in BPR

Process Automation Techniques

- Business Process Automation (BPA)
- Robotic Process Automation (RPA)
- Identifying automation opportunities
- The role of people vs. technology

BPR at Scale Case Study

Participants identify and analyze opportunities to improve and transform a complex at-scale business process. This case study provides an invaluable template that you and your team can leverage to jump start business process reengineering in your organization.

Transition From Current to Future State

- Backlog management & sprint planning
- Work product operationalization
- Change management
- Monitoring and adjustment

BPR Capabilities & Professional Skills

- Business process capability continuum
- Sources of business knowledge
- Engaging SMEs and other stakeholders
- Managing conflict and difficult personalities
- Appendix: Transforming a Hero Culture

Who should attend?

- Business analysts
- Business systems analysts
- Business process analysts
- Project managers
- IT professionals
- Subject matter experts and other stakeholders involved with improving and re-engineering business processes.

Prerequisites:

None. However, Inteq's Business Process Modeling training course is designed as a precursor to and seamlessly integrates with Business Process Reengineering but is not a prerequisite. Inteq's Robotic Process Automation (RPA), Business Data Analytics, and Organization Change Management are excellent follow-on courses to Business Process Reengineering.

What's included:

- Digital badge of completion
- Personalized certificate of completion
- Continuing Education Units (CEUs)
- IIBA Professional Development Units (PDUs)
- Electronic comprehensive course manual
- Supplemental course materials

LIVE: Inteq's Business Process Reengineering 2-day training course can be tailored to your organization's training objectives and can be combined with other Inteq courses to create a 3, 4 and 5-day hybrid training program.

Anytime eLearning™:

Anytime, Anywhere, Any Device. Self Paced. 45-Day Access.



What is the Next Step?

Let's start a conversation to discuss your objectives in more detail.
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