



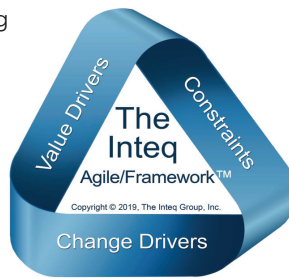
Agile Business Analysis

Applying Agile Analysis & Managing Requirements

Live: **2 Days**

Self-Paced eLearning: **14 Engagement Hours**

Inteq's Agile Business Analysis training course enables analysts to rapidly and intelligently prioritize requirements and optimize resource (time, talent, budget) allocation to get the right requirements "right"—using the right techniques to rapidly deliver the right level of detail and precision, to the right people at the right time.



Inteq's Agile Business Analysis course applies to the spectrum of business analysis projects from Business Process Reengineering (BPR), digital transformation and IT modernization to identifying analyzing and specifying business system requirements and orchestrating change management.

Agile business analysis is essential in today's increasingly complex, rapidly changing and often chaotic, globally competitive business environment.

- Projects often span multiple business areas with different, sometimes conflicting, business practices.
- Getting buy-in and support from a wide range of sponsors and subject matter experts is critical.
- Organizations are lean. No one seems to know "the business"—only pieces.
- Access to knowledgeable subject matter experts is increasingly difficult—often resulting in an endless chain of references to "someone who knows."
- Business is fast paced. Innovation is essential. Everyone needs a solution "now"! There never seems to be enough time to get it right. However, there is little tolerance for getting it wrong.

- Delivering increasing levels of customer and business value is essential to competitiveness.
- Organizations continually evaluate, prioritize and fund projects based on delivering organizational effectiveness and operational efficiency.

Inteq's Agile Business Analysis course leverages the best practice skills, methods and techniques gleaned from projects across the spectrum of industries and is coherently organized and conceptually consistent with the Agile Extension to the IIBA BABOK® Guide.

You will learn:

- Professional-level agile business analysis techniques and methods
- When and where to apply agile business analysis
- To rapidly discover deep business knowledge
- To improve the speed and quality of analysis
- To assess the business value of deliverables to optimize the allocation of analysis resources
- Best practices in working with subject matter experts (SMEs) and other stakeholders
- To create clear concise user stories from use cases
- To seamlessly apply agile analysis to any project
- and much more

Business Systems Analysis Course Series



Course outline

Introduction and Foundation

- What is agile analysis?
- The business case for agile analysis
- Agile analysis myths and misconceptions
- Framework and roadmap for agile analysis

Ensuring Readiness for Agile Analysis

- Analyzing your business space from 360°
- Agile analysis deliverables
- Analyzing customer and business value
- SME and stakeholder analysis
- Business domain pre-analysis

Getting the User Story Right

- Essential elements of a user story
- User story artifacts and documentation
- Getting just-enough just-in-time
- Creating user stories from use case scenarios
- Distilling actionable INVEST items from user stories
- Defining customer acceptance criteria

Managing the Moving Parts

- Priorities vs. dependencies
- Balancing business value with time, talent, quality, risk and budget
- Managing backlogs, kanbans and queues
- Scrums and sprints—planning, roles & execution
- Dealing with difficult personalities
- Managing scope and expectations

Discovering Business Knowledge

- Light & deep vs. superficial discovery
- Professional analysis vs. order taking
- Key sources of business knowledge
- Business knowledge elicitation techniques
- Managing scope and expectations

Essential Facilitation Skills

- The dynamics of workshops/facilitated sessions
- Identifying and organizing the right participants
- Facilitation technique best practices
- Capturing and validating session knowledge

Agile Analysis | Case Study

Participants develop a set of user stories to support a complex set of real-world business and system requirements. This case study provides an invaluable template that participants can leverage to jump-start agile analysis in their organization.

Who should attend?

- Business analysts
- Business systems analysts
- Business subject matter experts
- Project managers
- IT professionals and subject matter experts leading or facilitating agile business analysis
- Anyone participating in agile business analysis in their organization

Prerequisites:

None. Agile Business Analysis integrates seamlessly with Inteq's Business Systems Analysis, Business Process Modeling, Business Process Management, Change Management, and Soft Skills training courses. However, these courses are not prerequisites.

Inteq's Agile Business Analysis training provides a comprehensive and cohesive approach to agile business analysis regardless of background and level of experience.

You will receive:

- Digital badge of completion
- Personalized certificate of completion
- Continuing Education Units (CEUs)
- IIBA Professional Development Units (PDUs)
- Electronic comprehensive course manual
- Supplemental course materials

LIVE: Inteq's Agile Business Analysis 2-Day training course can be tailored to your organization's training objectives and can be combined with other Inteq courses to create a 3, 4 and 5-day hybrid training program.

Anytime eLearning™:

Anytime, Anywhere, Any Device. Self Paced. 45-Day Access.



What is the Next Step?

Let's start a conversation to discuss your objectives in more detail.
Contact Chandra Galloway: 800.719.4627 | cgalloway@inteqgroup.com

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